Coffee Talk – ECFAA- emerging issues

The Changing Landscape of Health Care Governance
Excellent Care for All Act, 2010

- June 8, 2010
  - Except requirements re: Quality Committee

- January 1, 2011
  - s.3 and s.4 in force

Focus
- health care providers and executives to be accountable for improving care
- Hospitals plus other publicly funded organizations noted regs.
- Centrepiece is the “Quality Committee”
Key Definitions

• “compensation” means all forms of payment, benefits and perquisites paid or provided, directly or indirectly, to or for the benefit of a person who performs duties and functions that entitle him or her to be paid, and includes discretionary payments
Key Definitions

• “executive”, with respect to a health care organization, means,
  – the chief executive officer
  – the members of the health care organization’s administrative and clinical executive staff that are provided for in the regulations, and any other person provided for in the regulations

• “health care organization” means,
  – a hospital within the meaning of the Public Hospitals Act,
  – an organization in the regulations, that receives public funding
ECFAA – Quality Committee

• Every health care organization shall establish and maintain a quality committee for the health care organization

• The membership, composition and governance of quality committees shall be as provided for in the regulations

• Every quality committee shall report to its responsible body
Every quality committee has the following responsibilities:

- To monitor and report to the responsible body, on quality issues, on the overall quality of services provided, with reference to appropriate data.
- To consider and make recommendations to the responsible body regarding quality improvement initiatives and policies.
- To ensure that best practices information supported by available scientific evidence is translated into materials that are distributed to employees and persons providing services within the health care organization, and to subsequently monitor the use of these materials by these people.
- To oversee the preparation of annual quality improvement plans.
- To carry out any other responsibilities provided for in the regulations.
ECFAA – Quality Committee - Composition

- At least one third of the members of the quality committee be voting members of the hospital’s board
- One member of the hospital’s medical advisory committee
- The chief nursing executive
- One person who works in the hospital who is not a member of the College of Physicians and Surgeons of Ontario or the College of Nurses of Ontario
- The hospital’s administrator
- Such other persons as are appointed by the hospital’s board
- A voting member of the board to be the chair of the quality committee
ECFAA - Surveys

• Every health care organization shall carry out surveys
  – at least once every fiscal year, of persons and caregivers of persons who have received services from the health care organization in the past 12 months
  – at least once every two fiscal years, of employees of the health care organization and of persons providing services within the health care organization
  – survey is to collect information concerning satisfaction with the services provided by the health care organization
  – survey is to collect information on the satisfaction of employees and other persons with their experience working for or providing services within the organization and to solicit views about the quality of care provided by the health care organization
ECFAA- Quality Improvement Plans

• Every health care organization shall develop a quality improvement plan for the next fiscal year and make the quality improvement plan available to the public, to the LHIN in draft for review (if asked), to the Quality Council.

• Quality improvement plan must be developed having regard to at least the: results of the surveys; Data relating to the patient relations process; aggregated critical incident data; indicators of the quality of health care; factors provided for in the regulations.
ECFAA- Quality Improvement Plans

• Annual quality improvement plan must contain: performance improvement targets and the justification; the manner in and extent to which health care organization executive compensation is linked to achievement of targets; anything else provided for in the regulations
ECFAA – Performance Based Compensation

- Every health care organization shall, in accordance with the regulations, ensure that payment of compensation for any executive of the organization under a compensation plan is linked to the achievement of the performance improvement targets set out in the annual quality improvement plan.

- Every health care organization shall give the Minister such reports as may be provided for in the regulations concerning its compliance with this section.

- Executives within the meaning of the Act include: senior management who report directly to the hospital’s chief executive officer; the chief of staff; the chief nursing executive.
Excellent Care for All Act - Issues

• MAC vs. Quality Committee
• QCC (QCIPA) vs. Quality Committee
• Compensation: requirement to amend current plan
• Board Committee vs. management committee
• By-Laws
Questions?

Thank You
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