

OUR PROGRAM IN SUMMARY

The following services are included in the Program:

Unlimited access to telephone legal advice and/or written opinions for matters falling within the scope of the Program on a 24 hours a day, seven days a week basis;

Electronic Health Industry Updates on a weekly basis which provide a comprehensive summary of provincial and federal health announcements, news items, case law and administrative decisions, proposed and amended legislation and announcements from health associations and organizations across the country;

Electronic Communiqués which provide more detailed information to health industry clients about legislative changes, recent cases or policy initiatives that are of importance; and

Customized educational seminars offered at a reduced cost to Program participants.

We welcome any questions you may have and would be pleased to provide additional information about our Program and other services. General inquiries may be addressed to: healthretainer@millerthomson.com or by calling our Program hotline at: 1.800.387.4452

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Legal Retainer Program

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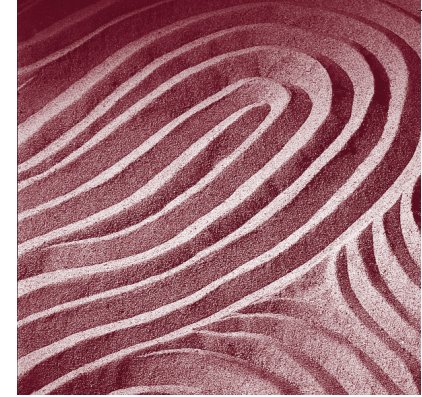
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LEGAL RETAINER
PROGRAM FOR HEALTH
INDUSTRY CLIENTS

**MILLER
THOMSON** LLP

Barristers & Solicitors
Patent & Trade-Mark Agents

OUR APPROACH - SYNERGIES AND SOLUTIONS

The challenges and opportunities facing the health industry today are unique, complex and in a constant state of change. Developing sound legal solutions together with our clients involves more than knowing the law. Our approach involves the application of our in-depth industry knowledge and risk management considerations, combined with individualized information about the needs and realities of our client organizations. We recognize that you, our clients, know your organization best and with your input, we will create practical solutions that work best for you.

Unlike traditional legal services which are generally provided on a transactional basis, our focus is on our relationship with our clients. As part of our commitment to this relationship, we will work with individuals from your organization so that they are able, with our advice, to respond internally to situations as they occur. Educational seminars and ongoing communication through Health Industry Updates and Communiqués allow us to be proactive in identifying issues that are of concern to clients and to assist the health industry in developing appropriate responses.

OUR PROGRAM - AN INNOVATIVE CONCEPT IN LEGAL SERVICE DELIVERY

The Legal Retainer Program was created in order to meet the need of health industry clients for cost efficient, timely and responsive legal advice. Through our Program hotline, we are available 24 hours a day, seven days a week. Clients have unlimited access to this service, including preliminary telephone advice and/or written advice on routine matters. Telephone calls are responded to promptly in recognition of the immediacy of concerns challenging health industry clients. Matters requiring written response are provided within 10 business days, unless otherwise discussed.

Miller Thomson maintains an extensive database of precedents in areas of law relevant to the health industry which permits the delivery of quality services on a cost effective basis. A dedicated roster of legal counsel representing various disciplines supports the Program. Our lawyers will tailor our written responses to your particular situation, and our detailed analysis can often be applied to future occurrences.

For matters outside the scope of the Program, we offer a full range of services on a fee-for-service basis. Where the matter falls outside the Program, it is our responsibility to inform our client and seek instructions to open a file to provide the services at your direction. Typical matters that fall outside of the scope of the Program include matters requiring our ongoing involvement, court appearances, original research, or extensive review of organizational policies, procedures, contracts or by-laws.

OUR EXPERTISE

Miller Thomson is a leading Canadian law firm providing integrated in-depth industry knowledge with extensive legal expertise.

Miller Thomson has maintained a long-established commitment to providing quality, comprehensive legal services to the health industry.

Our health industry group offers assistance and education in all areas of the law as it pertains to the health industry, including:

- Health policy and regulation;
- Privacy;
- Corporate governance;
- Corporate and commercial services;
- Foundations and not-for-profit law;
- Administrative law (for example, professional staff privileges; Coroners' inquests; and consent and capacity);
- Labour and employment law (including occupational health and safety; workplace safety and insurance; and human rights);
- Civil litigation and regulatory proceedings;
- Health facility construction;
- Environmental law;
- Public/private sector initiatives;
- Intellectual property;
- Real estate; and
- Taxation issues.

We would be honoured to provide legal services to your organization.

Please refer to our current fee schedule for more information about our fees and billing practices.