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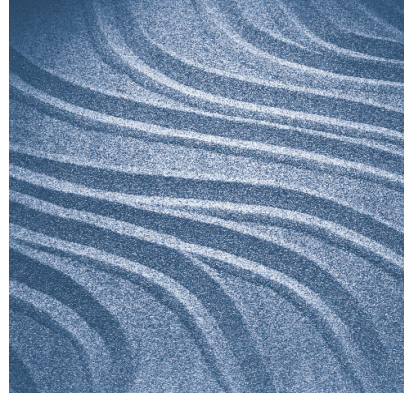
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HEALTH AND PRIVACY

**MILLER
THOMSON** LLP

Barristers & Solicitors
Patent & Trade-Mark Agents



OUR GROUP

Miller Thomson LLP recognizes that many health industry clients are seeking guidance in determining what their privacy obligations are and how to move their organization towards full compliance with relevant privacy legislation. The needs and concerns of health industry clients are distinct from other organizations, the broader public sector, the business community and elsewhere.

Providing effective privacy advice and support to health industry clients requires an integrated approach based on a solid understanding of the health industry, the complex operations of health organizations, the statutory and regulatory landscape, and the essential electronic and information technology components. With health privacy experts in offices across the country we are also able to address your privacy concerns on a national basis.

OUR APPROACH

Miller Thomson recognizes that health industry clients require varying levels of support and services to support their privacy initiatives. With this in mind, Miller Thomson has developed a menu of specially tailored services from which health industry clients can select the service or basket of services that are most appropriate to meeting their needs and concerns.

OUR EXPERTISE

Among the privacy services that the Health Industry Practice Group at Miller Thomson can offer are the following:

- A comprehensive Privacy Implementation Framework, to move your organization from its current state to full compliance, including all audits, reviews, recommendations, model agreements, standard contractual provisions, staff training and education, meetings, etc. This option will provide you with the fullest range of privacy services that your organization requires to implement best privacy practices and to meet all legislative and regulatory requirements.

Individual privacy services that Miller Thomson can offer your organization include the following:

- Development or review of your organization's information practices, including privacy, confidentiality and security policies and procedures
- Conducting Privacy Audits and developing Privacy Questionnaires and Privacy Risk Analysis tools and techniques to identify gaps, issues and potential problems

- Developing draft privacy statements, notices, consent forms, confidentiality pledges, web statements and brochures
- Assistance with regulatory compliance with federal and provincial privacy legislation, guidelines and codes
- Advice and assistance regarding the implications of the U.S. Patriot Act and risk management strategies
- Privacy advice to businesses seeking to do business in different Canadian jurisdictions or U.S. companies seeking to do business in Canada
- Development or review of your organization's forms and procedures for information access, correction and complaints processes
- Development or review of contractual arrangements
- Development or review of information-sharing agreements
- Specialized assistance with privacy issues such as those involving clinical trials, outsourcing arrangements and special projects
- Assisting with issues arising from shared databases and networks
- Development or review of your electronic information management practices, procedures and operations, including remote access policies, procedures and agreements
- Offering on-site and in-house educational and training seminars for senior management, board of directors or staff

Our broad experience includes assisting both public and private sector clients, including health professionals and associations, hospitals, CCACs, long term care homes, pharmacies, biotech and pharmaceutical companies, among others.

We would be most pleased to meet with members of your organization to discuss your privacy needs and requirements and to identify what services we could offer your organization.